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EDITORIAL COMMENT

Industrial Research Management in the Seventies

I saw the function of research management change drastically throughout the Western World, particularly in the United States.

In the early fifties the typical research director could initiate a research project with a minimum of red tape, give modest support to it for one or two years, and then kill it with little fanfare, if unpromising, or seek endorsement for increased support if the project proved sufficiently encouraging.

By the mid-sixties a plethora of business project managers, market research managers, planners, coordinators, and other assorted representatives of business, marketing, and accounting had descended on the research operation. One-year, five-year, and ten-year plans had to be produced. Research projects, the nature of which had hardly been determined, had to be costed in advance for several years, development costs estimated, and plant and market introduction costs anticipated even where a product was yet to be discovered!

By the early seventies research projects were no longer approved or were phased out unless a specific market need of known size and profitability could be defined in advance of any research. The idea of synthetic research on new compounds or materials with specific uses to be defined later was dismissed as ludicrous and naive.

The result is now history. Industrial research is now confined to activities which are carefully and cautiously circumscribed. Dramatic discoveries, in the event that they survive this stultifying atmosphere, are sometimes discourgaed on the basis that they will require a high level decision, are beyond the scope of the company's established operations, or would be too large to handle!

It is hardly surprising that the profitability of industrial research is now seriously questioned. Staffs have been greatly reduced, budgets cut, promised new projects phased out and forgotten for the sake of a tax write-off. And, of course, research management is to blame for this sorry state. Businessmen, marketing managers, accountants, lawyers, personnel: all are above the fray and somehow not responsible. Research and research management alone are responsible and expendable.